

# Monthly TFP Client Service Calendar (Year 1)



fpPATHFINDER

Title	Topics	Action Steps
<u>Onboarding (Month 1)</u>	<ul style="list-style-type: none"> <li>-Address Urgent Questions &amp; Concerns</li> <li>-Meeting #1: Money Mindset Workshop (60 min.)</li> </ul>	<ul style="list-style-type: none"> <li>-Discover your money personality with assessment tools</li> <li>-Clarify your values (What's important about money to you?)</li> <li>-Envision your ideal life and set goals</li> </ul>
<u>Onboarding (Month 2)</u>	<ul style="list-style-type: none"> <li>-Information Gathering and Document Submission</li> <li>-Meeting #2: Initial Financial Plan Delivery (60 min.)</li> </ul>	<ul style="list-style-type: none"> <li>-Analyze your personal balance sheet &amp; income statement</li> <li>-Understand your current ability to meet financial goals and recommendations for what's next</li> </ul>
<u>Onboarding: Investments (Month 3)</u>	<ul style="list-style-type: none"> <li>-Meeting #3: Designing your Portfolio (60 min)</li> <li>-Transfer or Open Investment Accounts (if needed)</li> </ul>	<ul style="list-style-type: none"> <li>- Discuss investment philosophy &amp; ESG options</li> <li>-Discover your personal risk tolerance</li> <li>-Design a portfolio to meet your goals</li> </ul>
<u>Onboarding: Technology (Month 4)</u>	<ul style="list-style-type: none"> <li>-Video Lesson: Your Technology Tools at TFP</li> <li>- Email Follow-up &amp; Answer Questions</li> </ul>	<ul style="list-style-type: none"> <li>- Learn where to find your financial plan and investment accounts online</li> <li>- Learn about other online resources provided to you as a client</li> </ul>
<u>Employee Benefits (Month 5)</u>	<ul style="list-style-type: none"> <li>- Advisor review of employee benefit package</li> </ul>	<ul style="list-style-type: none"> <li>- Share your employer-provided benefit documents and statements</li> </ul>
<u>Employee Benefits Cont. (Month 6)</u>	<ul style="list-style-type: none"> <li>- Meeting #4: Employee Benefits (30 min)</li> </ul>	<ul style="list-style-type: none"> <li>-Understand how to get the most out of your employee benefits</li> <li>-Review employee stock and deferred compensation plans</li> <li>-Introduction to Insurance Professionals</li> </ul>

<u>Credit Management (Month 7)</u>	<ul style="list-style-type: none"> <li>- Advisor review of client credit standing</li> <li>- Summary sent via email</li> </ul>	<ul style="list-style-type: none"> <li>- Review credit score</li> <li>- Understand ways to improve and maintain your credit score</li> <li>- Learn how to keep your personal financial data safe online</li> </ul>
<u>Debt Management (Month 8)</u>	<ul style="list-style-type: none"> <li>-Meeting #5: Debt Management &amp; Follow-Up (30 minutes)</li> </ul>	<ul style="list-style-type: none"> <li>- Understand your different kinds of debt (student loans, mortgage, credit cards)</li> <li>- Make a plan to pay debt off strategically</li> <li>- Follow-up on outstanding tasks for advisor and client</li> </ul>
<u>Tax Planning (Month 9)</u>	<ul style="list-style-type: none"> <li>-Advisor Review of Last Year's Tax Return &amp; Income YTD</li> </ul>	<ul style="list-style-type: none"> <li>-Client sends advisor tax returns for last 2 years and recent payroll stub</li> </ul>
<u>Tax Planning Cont. (Month 10)</u>	<ul style="list-style-type: none"> <li>- Meeting #6: Ways to Reduce Your Tax Bill (60 min)</li> </ul>	<ul style="list-style-type: none"> <li>-Adjust tax withholdings, allowances</li> <li>-Credit &amp; Deduction Planning</li> <li>-Business tax management</li> <li>-Introduction to tax professionals (if needed)</li> </ul>
<u>Investment Review (Month 11)</u>	<ul style="list-style-type: none"> <li>- Advisor Review of Portfolio Allocations &amp; Performance</li> </ul>	<ul style="list-style-type: none"> <li>-Ensures portfolio construction is in line with client investment policy statement</li> <li>-Email to client provides summary of performance in light of market environment</li> </ul>
<u>Year in Review (Month 12)</u>	<ul style="list-style-type: none"> <li>-Meeting #7: Set Planning Agenda for Next Year (30 min)</li> </ul>	<ul style="list-style-type: none"> <li>-Review accomplishments from last year</li> <li>-Identify areas that need more work</li> <li>-Explore new planning topics</li> </ul>

For example purposes only. Each client will get a custom-designed service calendar based on their needs.